Tender Document for

Supply of Computer Accessories, furniture & stationary items for State Consumer Helpline run by the Food, Civil Supplies & Consumer Affairs Department, Bengaluru-560052

(Through E-procurement Portal Only)
https://www.eproc.karnataka.gov.in
## Short term Tender Notification

**INVITATION FOR TENDER (IFT)**

*(ONLY THROUGH E-PROCUREMENT)*

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SHORT TERM TENDERS

FOR
Supply of Computer Accessories, furniture & stationary items for State Consumer Helpline run by the Food, Civil Supplies & Consumer Affairs Department, Bengaluru-560052

SECTION I. INVITATION FOR TENDERS (IFT)

No. FCS/CA/11/2017-18 Date: 01.03.2018

1. The Commissioner, Food, Civil Supplies & Consumer Affairs Department, No. 8 Cunningham road, Bengaluru-560052 invites tenders from eligible tenderers for providing items/services listed below:

The tenderers may submit tenders for Supply of Computer Accessories, furniture & stationary items for State Consumer Helpline run by the Food, Civil Supplies & Consumer Affairs Department, Bengaluru-560052.

2a. Two Cover Tender procedure as per Rule28 of the KTPP Act shall be followed.

   The Tenderers are required to submit the Technical Bid tender which will be opened first and the Commercial Bid Tender which will be opened only if the Technical Bid of Tenderer is found to be qualified to provide the services.

2b. Tenderers are advised to note the qualification criteria specified in Section VII (ANNEXURE-I) to qualify for award of the contract.

3. Tender documents may be downloaded from the website of e-Governance, Government of Karnataka, through the website http://eproc.karnataka.gov.in

The tenderers have to deposit the Earnest money deposit to the account of e-governance / e-portal for Supply of Computer Accessories, furniture & stationary items for State Consumer Helpline run by the Food, Civil Supplies & Consumer Affairs Department, Bengaluru-560052.

4. Earnest money deposit will have to be in any one of the forms as specified in the Tender document and shall have to be valid for 45 days beyond the validity of the tender.
5. Tenders must be submitted through the e-procurement portal through the website http://www.eproc.karnataka.gov.in on 09.03.2018 at 11.30 AM.

6. **The Technical Bid Tender will be opened on 12.03.2018. at 11.00 AM** in the presence of the tenderers or their authorized representatives who wish to attend. If the office happens to be closed on the date of opening of the tenders as specified, the tenders will be opened on the very next working day at the same time and venue.

7. **The Financial Bid Tender will be opened on 12.03.2018. at 3.00 PM** in the presence of the tenderers or their authorized representatives who wish to attend. If the office happens to be closed on the date of opening of the tenders as specified, the tenders will be opened on the very next working day at the same time and venue.

8. Other details can be seen in the tender documents.

9. For any additional information regarding the above tender, the renderers who are interested to bid, may contact office of the undersigned at the office address given below on all working days during office hours (10.30 am to 05:30 pm). and see the samples.

10. List of documents to support qualification of bidder is to be uploaded to the e-procurement website www.eproc.karnataka.gov.in.

11. Tender Accepting Authority reserve the right to cancel or annul the entire or part of this process of invitation at any time without assigning any reason.
### SECTION II: INSTRUCTIONS TO TENDERERS

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SECTION II: INSTRUCTION TO TENDERERS

A. Introduction

1. Scope of Tender and Eligible Tenderers

The Commissioner, Food, Civil Supplies & Consumer Affairs Department, No. 8 Cunningham road, Bengaluru-560052 invites tenders following Two Cover tender procedure, from eligible Tenderers for Supply of Computer Accessories, furniture & stationary items for State Consumer Helpline run by the Food, Civil Supplies & Consumer Affairs Department, Bengaluru-560052.

1.1 As detailed given in the Invitation for Tenders (IFT)

1.2 Tenderers should not be associated, or have been associated in the past, directly or indirectly, with a firm or any of its affiliates which have been engaged by the Purchaser to provide consulting services for the preparation of the design, specifications, and other documents to be used for the procurement of the goods to be purchased under this Invitation of Tenders.

1.3 Bidders shall not be under a declaration of ineligibility for corrupt and fraudulent practices issued by Government of Karnataka.

2. Cost of Tendering:

2.1 The Tenderer shall bear all costs associated with the preparation and submission of its tender, and The Commissioner, hereinafter referred to as "the Purchaser", will in no case be responsible or liable for these costs, regardless of the conduct or outcome of the tender process.

B. The Tender Documents

3. Contents of Tender Documents

3.1 The goods required, tendering procedures and contract terms are prescribed in the tender documents. In addition to the Invitation for Tenders, the tender documents include:

(a) Instruction to Tenderers (ITT);
(b) General Conditions of Contract (GCC);
(c) Special Conditions of Contract (SCC);
(d) Schedule of Requirements;
(e) Technical Specifications;
(f) Contract Form;
(g) Performance Security Form;
(h) Performance Statement Form;

3.2 The Tenderer is expected to examine all instructions, forms, terms, and specifications in the tender documents. Failure to furnish all information required by the tender documents or submission of a tender not substantially responsive to the tender documents in every respect will be at the Tenderer’s risk and may result in rejection of its tender.
4. **Clarification of Tender Documents**

4.1 A prospective Tenderer requiring any clarification of the tender documents may notify the Purchaser in writing or by telex or cable or fax at the Purchaser's mailing address indicated in the Invitation for Tenders. The Purchaser will respond in writing to any request for clarification of the tender documents which it receives, no later than 7 days prior to the deadline for submission of tenders prescribed by the Purchaser. Written copies of the Purchaser's response (including an explanation of the query but without identifying the source of inquiry) will be sent to all prospective tenderers which have received the tender documents.

4.2 The purchaser may hold a clarification of prospective bidders in case if any clarification so sought by the bidders prior to the deadline for the submission of tenders.

5. **Amendment of Tender Documents**

5.1 At any time prior to the deadline for submission of tenders, the Purchaser may, for any reason, whether at its own initiative or in response to a clarification requested by a prospective tenderer, modify the tender documents by amendment and the amendments will be published through the e-portal.

5.2 In order to allow prospective tenderers reasonable time in which to take the amendment into account in preparing their tenders, the Purchaser, at its discretion, may extend the deadline for the submission of tenders.

**C. Preparation of Tenders**

6. **Language of Tender**

6.1 The tender prepared by the Tenderer, as well as all correspondence and documents relating to the tender exchanged by the Tenderer and the Purchaser, shall be written in English language. Supporting documents and printed literature furnished by the Tenderer may be in another language provided they are accompanied by an accurate translation of the relevant passages in the English language in which case, for purposes of interpretation of the Tender, the translation shall govern.

7. **Documents Constituting the Tender**

7.1 The tender prepared by the Tenderer shall comprise the following components and the tender submitted by the Tenderer shall be in two cover system and shall contain
The documents as follows:

**Cover One or Technical Bid:**

(a) Earnest money deposit furnished in accordance with ITT Clause 13 and Qualification information’s **as per the format & Annexure-I given in Section VII**

(b) Documentary evidence established in accordance with ITT Clause 11 that the Tenderer is eligible to tender and is qualified to perform the contract if its tender is accepted; **as per the format & Annexure-I given in Section VII.**

(c) Documentary evidence established in accordance with ITT Clause 12 that the services and ancillary services to be provided by the Tenderer are eligible goods and services and conform to the tender documents **as per the format & Annexure-I given in Section VII**; and

**Cover Two or Commercial Bid:**

(a) A Tender Form and a Price Schedule completed in accordance with ITT Clauses 8, 9 and 10 **as per the format & Annexure-II given in Section VIII (COMMERCIAL BID- Details of service-wise rates quoted)**

8. **Tender Form**

8.1 The Tenderer shall complete the Tender Form and the Price Schedule furnished in the tender documents, indicating the services to be provided, a brief description of the services, their country of origin, quantity and prices.

9. **Tender Prices**

9.1 The Tenderer shall indicate on the Price Schedule the unit prices and total tender prices of the goods it proposes to supply under the Contract. To this end, tenderers shall quote for the complete requirement of services specified under each schedule on a single responsibility basis, failing which such tenders will not be taken into account for evaluation and will not be considered for award.

9.2 Prices indicated on the Price Schedule shall be entered separately in the following manner:

   i) The price of the services, quoted (ex-works, ex-factory, ex-showroom, ex-warehouse, or off-the-shelf, as applicable), including all duties and sales and other taxes already paid or payable.

   ii) any Indian duties, sales and other taxes which will be payable on the goods if this Contract is awarded;

   iii) the price for inland transportation, insurance and other local costs incidental to providing the services to their final destination; and

   iv) the price of other incidental services listed in Clause 4 of the **Special Conditions of Contract.**

9.3 The Tenderer’s separation of the price components in accordance with ITT Clause 9.2 above will be solely for the purpose of facilitating the comparison of tenders by the Purchaser and will not in any way limit the Purchaser's right to contract on any of the terms offered.
9.4 Prices quoted by the Tenderer shall be fixed during the Tenderer’s performance of the Contract and not subject to variation on any account. A tender submitted with an adjustable price quotation will be treated as non-responsive and rejected, pursuant to ITT Clause 22.

10. Tender Currency

10.1 Prices shall be quoted in Indian Rupees:

11. Documents Establishing Tenderer's Eligibility and Qualifications:

11.1 Pursuant to ITT Clause 7, the Tenderer shall furnish, as part of its Tender, documents establishing the Tenderer’s eligibility to tender and its qualifications to perform the Contract if its tender is accepted.

11.2 The documentary evidence of the Tenderer's qualifications to perform the Contract if its tender is accepted, shall establish to the Purchaser's satisfaction:

(a) That the Tenderer has the financial, technical, and providing services capability necessary to perform the Contract and meets the criteria outlined in the Qualification requirements specified in Section VII. To this end, all tenders submitted shall include the following information:

(i) The legal status, place of registration and principal place of business of the company or firm or partnership, etc.;

(ii) Details of experience and past performance of the tenderer on services offered and on those of similar nature within the past three years and details of current contracts in hand and other commitments (suggested proforma given in Section XII – Proforma for Performance Statement for in any one year of the last 3 years.

12. Documents Establishing Goods' Eligibility and Conformity to Tender Documents:

12.1 Pursuant to ITB Clause 7, the Tenderer shall furnish, as part of its tender, documents establishing the eligibility and conformity to the tender documents of all services which the tenderer proposes to supply under the contract.

12.2 The documentary evidence of conformity of the services to the tender documents may be in the form of literature, drawings and data, and shall consist of:

(a) a detailed description of the essential technical and performance characteristics of the services;

(b) a list giving full particulars, including available sources and current prices, of spare parts, special tools, etc., necessary for the proper and continuing functioning of the goods for a period of two years, following commencement of the use of the services by the Purchaser; and

(c) an service-by-service commentary on the Purchaser's Technical Specifications demonstrating substantial responsiveness of the services to those specifications or a statement of deviations and exceptions to the provisions of the Technical Specifications.
12.3 For purposes of the commentary to be furnished pursuant to ITT Clause 12.2(c) above, the Tenderer shall note that standards for workmanship, quality of services and duties and activities of required services designated by the Purchaser in its Technical Specifications are intended to be descriptive only and not restrictive. The Tenderer may substitute alternative standards, brand names and/or catalogue numbers in its tender, provided that it demonstrates to the Purchaser's satisfaction that the substitutions ensure substantial equivalence to those designated in the Technical Specifications.

13. **Earnest Money Deposit (EMD):**

13.1 Pursuant to ITT Clause 7, the Tenderer shall furnish, as part of its tender, earnest money deposit in the amount as specified in Section-V - Schedule of Requirements.

13.2 The earnest money deposit is required to protect the Purchaser against the risk of Tenderer's conduct which would warrant the security's forfeiture, pursuant to ITB Clause 13.7.

13.3 The earnest money deposit shall be denominated in Indian Rupees and shall:

(a) at the tenderer's option, be in the form of either a certified check, pay order, letter of credit, a demand draft, or a bank guarantee from a Nationalized/Scheduled Bank located in India or specified small savings instruments;

(b) the bank guarantee be substantially in accordance with the form of earnest money deposit included in **Section VIII** or other form approved by the Purchaser prior to tender submission;

(c) be payable promptly upon written demand by the Purchaser in case any of the conditions listed in ITT Clause 13.7 are invoked;

(d) be submitted in its original form; copies will not be accepted; and

(e) remain valid for a period of 45 days beyond the original validity period of tenders, or beyond any period of extension subsequently requested under ITT Clause 14.2.

13.4 Any tender not secured in accordance with ITT Clauses 13.1 and 13.3 above will be rejected by the Purchaser as non-responsive, pursuant to ITT Clause 22.

13.5 Unsuccessful Tenderer's earnest money deposit will be discharged/returned as promptly as possible but not later than 30 days after the expiration of the period of tender validity prescribed by the Purchaser, pursuant to ITT Clause 14.

13.6 The successful Tenderers earnest money deposit will be discharged upon the Tenderer signing the Contract, pursuant to ITT Clause 30, and furnishing the performance security, pursuant to ITB Clause 31.

13.7 The tender security may be forfeited:
(a) if a Tenderer (i) withdraws its tender during the period of tender validity specified by the Tenderer on the Tender Form; or (ii) does not accept the correction of errors pursuant to ITT Clause 22.2; or
(b) in case of a successful Tenderer, if the Tenderer fails:
   (i) to sign the Contract in accordance with ITT Clause 30; or
   (ii) to furnish performance security in accordance with ITT Clause 31.

14. **Period of Validity of Tenders**

14.1 Tenders shall remain valid for 90 days after the deadline for submission of tenders prescribed by the Purchaser, pursuant to ITB Clause 17. A tender valid for a shorter period shall be rejected by the Purchaser as non-responsive.

14.2 In exceptional circumstances, the Purchaser may solicit the Tenderer's consent to an extension of the period of validity. The request and the responses thereto shall be made in writing (or by cable or telex or fax). The earnest money deposit provided under ITT Clause 13 shall also be suitably extended. A Tenderer may refuse the request without forfeiting its earnest money deposit. A Tenderer granting the request will not be required nor permitted to modify its tender.

15. **Format and Signing of Tender**

15.1 The Tenderer shall prepare two copies of the tender, clearly marking each "Original Tender" and "Copy Tender", as appropriate. In the event of any discrepancy between them, the original shall govern.

15.2 The original and a copy of the **Technical Bid and Commercial Bid** of the tender shall be typed or written in indelible ink and shall be signed by the Tenderer or a person or persons duly authorized to bind the tenderer to the Contract. The latter authorization shall be indicated by written power-of-attorney accompanying the tender. All pages of the tender, except for un-amended printed literature, shall be initialed by the person or persons signing the tender.

15.3 Any interlineations, erasures or overwriting shall be valid only if they are initialed by the persons or persons signing the tender.

15.4 The Tenderer shall furnish information as described in the Form of Tender on commissions or gratuities, if any, paid or to be paid to agents relating to this Tender, and to contract execution if the Tenderer is awarded the contract.
D. Submission of Tenders

16. Sealing and Marking of Tenders

16.1 The Tenderers shall seal the original and a copy of the Technical Bid of the tender in separate inner envelopes, duly marking the envelopes as "original Technical Bid" and "copy of the Technical Bid". He shall then place all the inner envelopes in an outer envelope.

16.2 The inner and outer envelopes shall:
(a) be addressed to the Purchaser at the following address:

The Commissioner, Food, Civil Supplies & Consumer Affairs Department, No. 8 Cunningham road, Bengaluru-560052

(b) bear the following identification

Tender for Supply of Computer Accessories, furniture & stationary items for State Consumer Helpline run by the Food, Civil Supplies & Consumer Affairs Department, Bengaluru-560052

- CFS/CA/11/2017-18 Dated: 01.03.2018.

16.3 The inner envelopes shall also indicate the name and address of the Tenderer to enable the tender to be returned unopened in case it is declared "late".

16.4 If the outer envelope is not sealed and marked as required by ITT Clause 16.2, the Purchaser will assume no responsibility for the tender’s misplacement or premature opening.

16.5 Telex, cable or facsimile tenders will be rejected.

17. Deadline for Submission of Tenders

17.1 Tenders must be received by the Purchaser at the address specified under ITT Clause 16.2 (a) no later than the time and date specified in the Invitation for Tenders (Section I). In the event of the specified date for the submission of Tenders being declared a holiday for the Purchaser, the Tenders will be received up to the appointed time on the next working day.

17.2 The Purchaser may, at its discretion, extend this deadline for submission of tenders by amending the tender documents in accordance with ITB Clause 5, in which case all rights and obligations of the Purchaser and Tenderers previously subject to the deadline will thereafter be subject to the deadline as extended.
18. Late Tenders

18.1 Any tender received by the Purchaser after the deadline for submission of tenders prescribed by the Purchaser, pursuant to ITT Clause 17, will be rejected and/or returned unopened to the Tenderer.

19. Modification and Withdrawal of Tenders

19.1 The Tenderer may modify the contents of the Technical Bid or Commercial Bid covers separately for each cover or withdraw its tender after the tender's submission, provided that written notice of the modification or withdrawal is received by the Purchaser prior to the deadline prescribed for submission of tenders.

19.2 The Tenderer's modification or withdrawal notice shall be prepared, sealed, marked and dispatched in accordance with the provisions of ITT Clause 16 with the outer and inner envelops marked “Modification for Technical Bid Cover (Cover-1) / Commercial Bid cover (Cover-2) or “withdrawal” as appropriate. A withdrawal notice may also be sent by telex or cable or fax but followed by a signed confirmation copy, post marked not later than the deadline for submission of tenders.

19.3 No tender may be modified subsequent to the deadline for submission of tenders.

19.4 No tender may be withdrawn in the interval between the deadline for submission of tenders and the expiration of the period of tender validity specified by the Tenderer on the Tender Form. Withdrawal of a tender during this interval may result in the Tenderer's forfeiture of its earnest money deposit, pursuant to ITT Clause 13.7.
E. Tender Opening and Evaluation of Tenders

20. A. Opening of Technical Bid Cover of Tenders by the Purchaser

20.1 (a) The Purchaser will open all Technical Bid covers received (except those received late or withdrawn), including “Modification for Technical Bid Cover (Cover-1) made pursuant to Clause 19, in the presence of Tenderers’ representatives who choose to attend at 11:30 AM on 04.03.2018, and add the following location:

Office of the Commissioner, Food, Civil Supplies & Consumer Affairs Department, Bengaluru-560052.

The Tenderers' or their authorized representatives who are present shall sign a register evidencing their attendance.

In the event of the specified date of Tender opening being declared a holiday for the Purchaser, the tenders shall be opened at the appointed time and location on the next working day.

(b) Envelopes marked “WITHDRAWAL” shall be opened and read out first. The First cover of Tenders for which an acceptable notice of withdrawal has been submitted pursuant to Clause 19 shall not be opened.

(c) The Tenderer's names, the presence or absence of earnest money deposit (amount, format and validity), the submission of qualification information and such other information as the Purchaser may consider appropriate will be announced by the Purchaser at the opening. Late and withdrawn Tenders will be returned unopened to tenders.

(d) The Second Cover of all the Tenderers including modifications for Second Cover shall be placed in a large cover and securely sealed in the presence of the tenderers or their representatives, who are present and also get the same signed by all those tenderers or their representatives. The large cover shall be kept in safe custody by the Purchaser.

(e) The Purchaser will evaluate and determine whether each tender (a) meets the eligibility criteria (b) is accompanied by the required earnest money deposit (c) meets the minimum qualification criteria. The Employer will draw out a list of qualified Tenderers.

(f) The Purchaser shall prepare minutes of the Tender opening, including the information disclosed to those present at the time of tender opening.
B. Opening of Commercial Bid Cover of Qualified Tenders by the Purchaser and the evaluation

(i) The Purchaser will inform all the Qualified Tenderers the time, date and venue fixed for the opening of the Commercial Bid Cover (Second Cover containing the priced Tenders) The Purchaser will open the large cover containing the Commercial Bid Cover (Second Covers) of Qualified Tenderers at the appointed time and date in the presence of the Tenders or their representatives who choose to attend. In the event of the specified date of Commercial Bid Cover (Second Cover) opening being declared a holiday for the Employer, the Commercial Bid Cover (Second Covers) will be opened at the appointed time and location on the next working day.

(ii) Envelopes marked “MODIFICATION FOR COMMERCIAL BID COVER (SECOND COVER)” shall be opened and the submissions therein read out in appropriate detail.

(iii) The Tenderers’ names, the Tender prices for each schedule, the total amount of each schedule and item wise amount quoted, any discounts, Tender modifications and withdrawals, and such other details as the Purchaser may consider appropriate, will be announced by the Purchaser at the opening. No Tender shall be rejected at Tender opening.

20.2 Tenders (and modifications sent pursuant to ITT Clause 19.2) that are not opened and read out at tender opening shall not be considered further for evaluation, irrespective of the circumstances.

20.3 The Purchaser will prepare minutes of the Commercial Bid Cover (Second Cover) Tender opening, including the information disclosed to those present at the time of tender opening.

21. Clarification of Tenders

21.1 During evaluation of tenders, the Purchaser may, at its discretion, ask the Tenderer for a clarification of its tender. The request for clarification and the response shall be in writing and no change in prices or substance of the tender shall be sought, offered or permitted.

22. Preliminary Examination

22.1 The Purchaser will examine the tenders to determine whether they are complete, whether any computational errors have been made, whether required sureties have been furnished, whether the documents have been properly signed, and whether the tenders are generally in order. Tenders from Agents, without proper authorization from the manufacturer as per Section XIII, shall be treated as non-responsive.

22.1.1 Where the Tenderer has quoted for more than one schedule, if the tender security furnished is inadequate for all the schedules, the Purchaser shall take the price tender into account only to the extent the tender is secured. For this purpose, the extent to which the tender is secured shall be determined by evaluating the requirement of tender security to be furnished for the schedule included in the tender (offer) in the serial order of the Schedule of Requirements of the Tender document.
22.2 Arithmetical errors will be rectified on the following basis. If there is a discrepancy between the unit price and the total price that is obtained by multiplying the unit price and quantity, the unit price shall prevail and the total price shall be corrected. If there is a discrepancy between words and figures, the lowest of the two will prevail. If the supplier does not accept the correction of errors, its tender will be rejected and its tender security may be forfeited.

22.3 The Purchaser may waive any minor informality or non-conformity or irregularity in a tender which does not constitute a material deviation, provided such a waiver does not prejudice or affect the relative ranking of any Tenderer.

22.4 Prior to the detailed evaluation, pursuant to ITB Clause 23, the Purchaser will determine the substantial responsiveness of each tender to the tender documents. For purposes of these Clauses, a substantially responsive tender is one which conforms to all the terms and conditions of the tender documents without material deviations. Deviations from or objections or reservations to critical provisions such as those concerning Performance Security (GCC Clause 6), Warranty (GCC Clause 14), Force Majeure (GCC Clause 24), Limitation of liability (GCC Clause 28), Applicable law (GCC Clause 30), and Taxes & Duties (GCC Clause 32) will be deemed to be a material deviation. The Purchaser's determination of a tender's responsiveness is to be based on the contents of the tender itself without recourse to extrinsic evidence.

22.5 If a tender is not substantially responsive, it will be rejected by the Purchaser and may not subsequently be made responsive by the Tenderer by correction of the non-conformity.

23. Evaluation and Comparison of Tenders

23.1 The Purchaser will evaluate and compare the tenders which have been determined to be substantially responsive, pursuant to ITT Clause 22 for each schedule separately. No tender will be considered if the complete requirements covered in the schedule is not included in the tender. However, as stated in ITT Clause 9,

23.2 The Purchaser's evaluation of a tender will exclude and not take into account:
   (a) any allowance for price adjustment during the period of execution of the Contract, if provided in the tender.

23.3 The Purchaser's evaluation of a tender will take into account, in addition to the tender price (Ex-factory/ex-warehouse/off-the-shelf price of the goods offered from within India, such price to include all costs as well as duties and taxes paid or payable on components and raw material incorporated or to be incorporated in the goods, and Excise duty on the finished goods, if payable) and price of incidental services, the following factors, in the manner and to the extent indicated in ITT Clause 23.4 and in the Technical Specifications:
a) cost of inland transportation, insurance and other costs within India incidental to the delivery of the goods to their final destination;
b) delivery schedule offered in the tender;
c) deviations in payment schedule from that specified in the Special Conditions of Contract;
d) the cost of components, mandatory spare parts and service;
e) the availability in India of spare parts and after-sales services for the goods / equipment offered in the tender;
f) the projected operating and maintenance costs during the life of the equipment; and
g) the performance and productivity of the equipment offered.

23.4 Pursuant to ITT Clause 23.3, one or more of the following evaluation methods will be applied:
   (a) Inland Transportation, Insurance and Incidentals:
       (i) Inland transportation, insurance and other incidentals for delivery of services to the final destination as stated in ITT Clause 9.2 (iii).
       The above costs will be added to the tender price.
   (b) Deviation in Payment Schedule:
       The Special Conditions of Contract stipulate the payment schedule offered by the Purchaser. If a tender deviates from the schedule and if such deviation is considered acceptable to the Purchaser, the tender will be evaluated by calculating interest earned for any earlier payments involved in the terms outlined in the tender as compared to those stipulated in this invitation, at a rate of 18% percent per annum.

Note: ITT Clause 23.4 (d),(e),(f) and (g) does not apply for this Tender.

24. Contacting the Purchaser

24.1 Subject to ITT Clause 21, no Tenderer shall contact the Purchaser on any matter relating to its tender, from the time of the tender opening to the time the Contract is awarded. If the tenderer wishes to bring additional information to the notice of the purchaser, it should do so in writing.

24.2 Any effort by a Tenderer to influence the Purchaser in its decisions on tender evaluation, tender comparison or contract award may result in rejection of the Tenderer's tender.

F. Award of Contract

25. Post qualification

25.1 In the absence of prequalification, the Purchaser will determine to its satisfaction whether the Tenderer that is selected as having submitted the lowest evaluated responsive tender meets the criteria specified in ITT Clause 11.2 (b) and is qualified to perform the contract satisfactorily.
25.2 The determination will take into account the Tenderer's financial, technical and production capabilities. It will be based upon an examination of the documentary evidence of the Tenderer's qualifications submitted by the Tenderer, pursuant to ITT Clause 11, as well as such other information as the Purchaser deems necessary and appropriate.

25.3 An affirmative determination will be a prerequisite for award of the Contract to the Tenderer. A negative determination will result in rejection of the Tenderer's tender, in which event the Purchaser will proceed to the next lowest evaluated tender to make a similar determination of that Tenderer's capabilities to perform the contract satisfactorily.

26. **Award Criteria**

26.1 Subject to ITT Clause 28, the Purchaser will award the Contract to the successful Tenderer whose tender has been determined to be substantially responsive and has been determined as the lowest evaluated tender, provided further that the Tenderer is determined to be qualified to perform the Contract satisfactorily.

27. **Purchaser's Right to vary Quantities at time of award.**

27.1 The purchaser reserves the right at the time of contract award to increase or decrease by up to 25 percent of the quantity of goods and services originally specified in the Schedule of requirements without any change in unit price or other terms and conditions.

28. **Purchaser's Right to Accept Any Tender and to Reject Any or All Tenders**

28.1 The Purchaser reserves the right to accept or reject any tender, and to annul the tendering process and reject all tenders at any time prior to contract award, without thereby incurring any liability to the affected Tenderer or Tenderers.

29. **Notification of Award**

29.1 Prior to the expiration of the period of tender validity, the Purchaser will notify the successful tenderer in writing by registered letter or by cable/telex or fax, to be confirmed in writing by registered letter, that its tender has been accepted.

29.2 The notification of award will constitute the formation of the Contract.

29.3 Upon the successful Tenderer's furnishing of performance security pursuant to ITT Clause 31, the Purchaser will promptly notify the name of the winning Tenderer to each unsuccessful Tenderer and will discharge its earnest money deposit, pursuant to ITT Clause 13.

29.4 If, after notification of award, a Tenderer wishes to ascertain the grounds on which its tender was not selected, it should address it’s request to the Purchaser. The Purchaser will promptly respond in writing to the unsuccessful Tenderer.
30. Signing of Contract

30.1. At the same time as the Purchaser notifies the successful tenderer that its tender has been accepted, the Purchaser will send the Tenderer the Contract Form provided in the tender documents, incorporating all agreements between the parties.

30.2. Within 21 days of receipt of the Contract Form, the successful Tenderer shall sign and date the Contract and return it to the Purchaser.

31. Performance Security

31.1. Within 21 days of the receipt of notification of award from the Purchaser, the successful schedule Tenderer shall furnish the performance security in accordance with the Conditions of Contract, in the Performance Security Form provided in the tender documents or in another form acceptable to the Purchaser.

31.2. Failure of the successful Tenderer to comply with the requirement of ITT Clause 30.2 or ITT Clause 31.1 shall constitute sufficient grounds for the annulment of the award and forfeiture of the earnest money deposit, in which event the Purchaser may make the award to the next lowest evaluated Tenderer or call for new tenders.

32. Corrupt or Fraudulent Practices

32.1. The Government requires that Tenderers/ Suppliers/ Contractors observe the highest standard of ethics during the procurement and execution of Government financed contracts. In pursuance of this policy, the Government:

(a) defines, for the purposes of this provision, the terms set forth as follows:
   (i) “corrupt practice” means the offering, giving, receiving or soliciting of any thing of value to influence the action of a public official in the procurement process or in contract execution; and
   (ii) “fraudulent practice” means a misrepresentation of facts in order to influence a procurement process or the execution of a contract to the detriment of the Government, and includes collusive practice among Tenderers (prior to or after tender submission) designed to establish tender prices at artificial non-competitive levels and to deprive the Government of the benefits of free and open competition;

(b) will reject a proposal for award if it determines that the Tenderer recommended for award has engaged in corrupt or fraudulent practices in competing for the contract in question;

(c) will declare a firm ineligible, either indefinitely or for a stated period of time, to be awarded a Government financed contract if it at any time determines that the firm has engaged in corrupt or fraudulent practices in competing for, or in executing, a Government-financed contract.

32.2. Furthermore, Tenderers shall be aware of the provision stated in sub-clause 4.4 and sub-clause 23.1 of the General Conditions of Contract.
### SECTION III: GENERAL CONDITIONS OF CONTRACT

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SECTION III – GENERAL CONDITIONS OF CONTRACT

1. Definitions

1.1 In this Contract, the following terms shall be interpreted as indicated:

(a) "The Contract" means the agreement entered into between the Purchaser and the Supplier, as recorded in the Contract Form signed by the parties, including all the attachments and appendices thereto and all documents incorporated by reference therein;

(b) "The Contract Price" means the price payable to the Supplier under the Contract for the full and proper performance of its contractual obligations;

(c) "The Goods" means all the equipment, machinery, and/or other materials which the Supplier is required to supply to the Purchaser under the Contract;

(d) "Services" means services ancillary to the supply of the Goods, such as transportation and insurance, and any other incidental services, such as installation, commissioning, provision of technical assistance, training and other obligations of the Supplier covered under the Contract;

(e) “GCC” means the General Conditions of Contract contained in this section.

(f) “SCC” means the Special Conditions of Contract.

(g) “The Purchaser” means the organization purchasing the Goods, as named in SCC.

(h) “The Purchaser’s country” is the country named in SCC.

(i) “The Supplier” means the individual or firm supplying the Goods and Services under this Contract.


(k) “The Project Site”, where applicable, means the place or places named in SCC.

(l) “Day” means calendar day.

(m) The Commissioner means the Commissioner of Food, Civil Supplies & Consumer Affairs Department, Bengaluru-560052
2. **Application**

2.1 These General Conditions shall apply to the extent that they are not superseded by provisions in other parts of the Contract.

3. **Standards**

3.1 The Goods supplied under this Contract shall conform to the standards mentioned in the Technical Specifications, and, when no applicable standard is mentioned, to the authoritative standard appropriate to the services’ country of origin and such standards shall be the latest issued by the concerned institution.

4. **Use of Contract Documents and Information; Inspection and Audit by the Government**

4.1 The Supplier shall not, without the Purchaser's prior written consent, disclose the Contract, or any provision thereof, or any specification, plan, drawing, pattern, sample or information furnished by or on behalf of the Purchaser in connection therewith, to any person other than a person employed by the Supplier in performance of the Contract. Disclosure to any such employed person shall be made in confidence and shall extend only so far as may be necessary for purposes of such performance.

4.2 The Supplier shall not, without the Purchaser's prior written consent, make use of any document or information enumerated in GCC Clause 4.1 except for purposes of performing the Contract.

4.3 Any document, other than the Contract itself, enumerated in GCC Clause 4.1 shall remain the property of the Purchaser and shall be returned (in all copies) to the Purchaser on completion of the Supplier's performance under the Contract if so required by the Purchaser.

4.4 The supplier shall permit the Government to inspect the Supplier’s accounts and records relating to the performance of the Supplier and to have them audited by auditors appointed by the Government, if so required by the Government.

5. **Patent Rights**

5.1 The Supplier shall indemnify the Purchaser against all third-party claims of infringement of patent, trademark or industrial design rights arising from use of the Goods or any part thereof in India.
6. Performance Security
6.1 Within 21 days of receipt of the notification of contract award, the Supplier shall furnish Performance Security to the Purchaser for an amount of 5% of the Contract Value, valid up to 90 days after the date of completion of performance obligations including Warranty obligations. In the event of any correction of defects or replacement of defective material during the Warranty period, the Warranty for the corrected/replaced material shall be extended to a further period of 12 months and the Performance Bank Guarantee for proportionate value shall be extended 60 days over and above the initial Warranty period.

6.2 The proceeds of the performance security shall be payable to the Purchaser as compensation for any loss resulting from the Supplier's failure to complete its obligations under the Contract.

6.3 The Performance Security shall be denominated in Indian Rupees and shall be in one of the following forms:

(a) A Bank guarantee or irrevocable Letter of Credit, issued by a Nationalized/Scheduled bank in the form provided in the tender documents or another form acceptable to the Purchaser; or

(b) A cashier's check or Banker’s certified check, or crossed demand draft or pay order drawn in favour of the Purchaser.; or

(c) Specified small savings instruments pledged to the Purchaser.

6.4 The Performance Security will be discharged by the Purchaser and returned to the Supplier not later than 60 days following the date of completion of the Supplier's performance obligations, including any Warranty obligations, under the Contract.

6.5 In the event of any contract amendment, the Supplier shall, within 20 days of receipt of such amendment, furnish the amendment to the Performance Security, rendering the same valid for the duration of the Contract as amended for 60 days after the completion of performance obligations including Warranty obligations.

7. Payment

7.1 The method and conditions of payment to be made to the Supplier under this Contract shall be specified in the SCC.

7.2 The Supplier's request(s) for payment shall be made to the Purchaser in writing, accompanied by an invoice describing, as appropriate, the Goods delivered and the Services performed, and by documents, submitted pursuant to GCC Clause 9, and upon fulfillment of other obligations stipulated in the contract.

7.3 Payments shall be made promptly by the Purchaser but in no case later than sixty (60) days after submission of the invoice or claim by the Supplier.

7.4 Payment shall be made in Indian Rupees.
8. **Prices**
   8.1 Prices payable to the supplier as stated in the contract shall be firm during the performance of the contract.

9. **Change Orders**
   9.1 The Purchaser may at any time, by written order given to the Supplier pursuant to GCC Clause 31, make changes within the general scope of the Contract in any one or more of the following:
      a) drawings, designs, or specifications, where Goods to be furnished under the Contract are to be specifically manufactured for the Purchaser;
      b) the method of shipping or packing;
      c) the place of delivery; and/or
      d) the Services to be provided by the Supplier.

   9.2 If any such change causes an increase or decrease in the cost of, or the time required for, the Supplier's performance of any provisions under the Contract, an equitable adjustment shall be made in the Contract Price or delivery schedule, or both, and the Contract shall accordingly be amended. Any claims by the Supplier for adjustment under this clause must be asserted within **thirty (30) days** from the date of the Supplier's receipt of the Purchaser's change order.

10. **Contract Amendments**
    10.1 Subject to GCC Clause 17, no variation in or modification of the terms of the Contract shall be made except by written amendment signed by the parties.

11. **Assignment**
    11.1 The Supplier shall not assign, in whole or in part, its obligations to perform under the Contract, except with the Purchaser's prior written consent.

12. **Subcontracts**
    12.1 The Supplier shall notify the Purchaser in writing of all subcontracts awarded under this Contract if not already specified in the tender. Such notification, in his original tender or later, shall not relieve the Supplier from any liability or obligation under the Contract. Sub-contracts shall be only for bought out items and sub-assemblies.

    12.2 Subcontracts must comply with the provisions of GCC Clause 2.

13. **Delays in the Supplier's Performance**
    13.1 Delivery of the Goods and performance of the Services shall be made by the Supplier in accordance with the time schedule specified by the Purchaser in the Schedule of Requirements.

    13.2 If at any time during performance of the Contract, the Supplier or its subcontractor(s) should encounter conditions impeding timely delivery of the Goods and performance of Services, the Supplier shall promptly notify the Purchaser in writing of the fact of the delay, its likely duration and its cause(s). As soon as practicable after receipt of the Supplier’s notice, the Purchaser shall evaluate the situation and may, at its discretion, extend the Supplier’s time for performance with or without liquidated
damages, in which case the extension shall be ratified by the parties by amendment of the Contract.

13.3 Except as provided under GCC Clause 24, a delay by the Supplier in the performance of its delivery obligations shall render the Supplier liable to the imposition of liquidated damages pursuant to GCC Clause 22, unless an extension of time is agreed upon pursuant to GCC Clause 21.2 without the application of liquidated damages.

14. Liquidated Damages
14.1 Subject to GCC Clause 24, if the Supplier fails to deliver any or all of the Goods or to perform the Services within the period(s) specified in the Contract, the Purchaser shall, without prejudice to its other remedies under the Contract, deduct from the Contract Price, as liquidated damages, a sum equivalent to 0.5% of the delivered price of the delayed Goods or unperformed Services for each week or part thereof of delay until actual delivery or performance, up to a maximum deduction of 10% of the Contract Price. Once the maximum is reached, the Purchaser may consider termination of the Contract pursuant to GCC Clause 23.

15. Termination for Default
15.1 The Purchaser may, without prejudice to any other remedy for breach of contract, by written notice of default sent to the Supplier, terminate the Contract in whole or part:

a) if the Supplier fails to deliver any or all of the Goods within the period(s) specified in the Contract, or within any extension thereof granted by the Purchaser pursuant to GCC Clause 21; or

b) if the Supplier fails to perform any other obligation(s) under the Contract.

c) If the Supplier, in the judgment of the Purchaser has engaged in corrupt or fraudulent practices in competing for or in executing the Contract.

For the purpose of this Clause:

“Corrupt practice” means the offering, giving, receiving or soliciting of any thing of value to influence the action of a public official in the procurement process or in contract execution.

“fraudulent practice” means a misrepresentation of facts in order to influence a procurement process or the execution of a contract to the detriment of the Borrower, and includes collusive practice among Bidders (prior to or after bid submission) designed to establish bid prices at artificial non-competitive levels and to deprive the Borrower of the benefits of free and open competition.

15.2 In the event the Purchaser terminates the Contract in whole or in part, pursuant to GCC Clause 23.1, the Purchaser may procure, upon such terms and in such manner as it deems appropriate, Goods or Services similar to those undelivered, and the Supplier shall be liable to the Purchaser for any excess costs for such similar Goods or Services. However, the Supplier shall continue the performance of the Contract to the extent not terminated.
16. **Force Majeure**

16.1 Notwithstanding the provisions of GCC Clauses 21, 22, 23, the Supplier shall not be liable for forfeiture of its performance security, liquidated damages or termination for default, if and to the extent that, its delay in performance or other failure to perform its obligations under the Contract is the result of an event of Force Majeure.

16.2 For purposes of this Clause, "**Force Majeure**" means an event beyond the control of the Supplier and not involving the Supplier's fault or negligence and not foreseeable. Such events may include, but are not limited to, acts of the Purchaser either in its sovereign or contractual capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions and freight embargoes.

16.3 If a Force Majeure situation arises, the Supplier shall promptly notify the Purchaser in writing of such conditions and the cause thereof. Unless otherwise directed by the Purchaser in writing, the Supplier shall continue to perform its obligations under the Contract as far as is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the Force Majeure event.

17. **Termination for Insolvency**

17.1 The Purchaser may at any time terminate the Contract by giving written notice to the Supplier, if the Supplier becomes bankrupt or otherwise insolvent. In this event, termination will be without compensation to the Supplier, provided that such termination will not prejudice or affect any right of action or remedy which has accrued or will accrue thereafter to the Purchaser.

18. **Termination for Convenience**

18.1 The Purchaser, by written notice sent to the Supplier, may terminate the Contract, in whole or in part, at any time for its convenience. The notice of termination shall specify that termination is for the Purchaser's convenience, the extent to which performance of the Supplier under the Contract is terminated, and the date upon which such termination becomes effective.

18.2 The Goods that are complete and ready for shipment within 30 days after the Supplier’s receipt of notice of termination shall be accepted by the Purchaser at the Contract terms and prices. For the remaining Goods, the Purchaser may elect:

(a) to have any portion completed and delivered at the Contract terms and prices; and/or

(b) to cancel the remainder and pay to the Supplier an agreed amount for partially completed Goods and for materials and parts previously procured by the Supplier.

19. **Settlement of Disputes**

19.1 The Purchaser and the supplier shall make every effort to resolve amicably by direct informal negotiation any disagreement or dispute arising between them under or in connection with the Contract.
19.2 If, after thirty (30) days, the parties have failed to resolve their dispute or difference by such mutual consultation, then either the Purchaser or the Supplier may give notice to the other party of its intention to commence arbitration, as hereinafter provided, as to the matter in dispute, and no arbitration in respect of this matter may be commenced unless such notice is given.

19.2.1 Any dispute or difference in respect of which a notice of intention to commence arbitration has been given in accordance with this Clause shall be finally settled by arbitration. Arbitration may be commenced prior to or after delivery of the Goods under the Contract.

19.2.2 Arbitration proceedings shall be conducted in accordance with the rules of procedure specified in the SCC.

19.3 Notwithstanding any reference to arbitration herein,
(a) the parties shall continue to perform their respective obligations under the Contract unless they otherwise agree; and
(b) the Purchaser shall pay the Supplier any monies due the Supplier.

20. Limitation of Liability
20.1 Except in cases of criminal negligence or willful misconduct, and in the case of infringement pursuant to Clause 5,

(a) the Supplier shall not be liable to the Purchaser, whether in contract, tort, or otherwise, for any indirect or consequential loss or damage, loss of use, loss of production, or loss of profits or interest costs, provided that this exclusion shall not apply to any obligation of the Supplier to pay liquidated damages to the Purchaser; and

(b) the aggregate liability of the Supplier to the Purchaser, whether under the Contract, in tort or otherwise, shall not exceed the total Contract Price, provided that this limitation shall not apply to the cost of repairing or replacing defective equipment.

21. Governing Language
21.1 The contract shall be written in English language. Subject to GCC Clause 30, English language version of the Contract shall govern its interpretation. All correspondence and other documents pertaining to the Contract which are exchanged by the parties shall be written in the same language.

22. Applicable Law
22.1 The Contract shall be interpreted in accordance with the laws of the Union of India.
23. **Notices**

23.1 Any notice given by one party to the other pursuant to this Contract shall be sent to other party in writing or by cable, telex or facsimile and confirmed in writing to the other Party’s address specified in SCC.

23.2 A notice shall be effective when delivered or on the notice's effective date, whichever is later.

24. **Taxes and Duties**

24.2 Tenderers shall be entirely responsible for all taxes, duties, license fees, octroi, road permits, etc., incurred until delivery of the contracted Services to the Purchaser.
## SECTION IV: SPECIAL CONDITIONS OF CONTRACT

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SECTION IV: SPECIAL CONDITIONS OF CONTRACT

Special Conditions of Contract

The following Special Conditions of Contract shall supplement the General Conditions of Contract. Whenever there is a conflict, the provisions herein shall prevail over those in the General Conditions of Contract.

1. Bidder must provide the documents as mentioned in schedule of Requirements. All the documents should be scanned and uploaded along with the tender documents as mentioned in Annexure –I without fail.

2. The tenderer shall quote the unit price for each item separately as well as the total amount for all the items in the schedule in the price schedule of the financial bid. The total amount quoted will form the basis of evaluation. The total amount shall be filled both in words and figures. In case of discrepancy between figures and words the amount in words shall prevail.

1. Definitions (GCC Clause 1)
   (a) The Purchaser is the Food, Civil Supplies & Consumer Affairs Department, Bengaluru-560052
   (b) The Supplier is ................................................

2. Settlement of Disputes (Clause 19)
The dispute settlement mechanism to be applied pursuant to GCC Clause 19.2.2 shall be as follows:
   (a) In case of dispute or difference arising between the Purchaser and a domestic supplier relating to any matter arising out of or connected with this agreement, such disputes or difference shall be settled in accordance with the Arbitration and Conciliation Act, 1996, by a Sole Arbitrator. The Sole Arbitrator shall be appointed by agreement between the parties; failing such agreement, by the appointing authority namely the Indian Council of Arbitration/President of the Institution of Engineers (India)/The International Centre for Alternative Dispute Resolution (India). A certified copy of the appointment Order shall be supplied to each of the Parties.
   (b) Arbitration proceedings shall be held at Bangalore Karnataka, and the language of the arbitration proceedings and that of all documents and communications between the parties shall be English.
   (c) The decision of the of arbitrators shall be final and binding upon both parties. The cost and expenses of Arbitration proceedings will be paid as determined by the Arbitrator. However, the expenses incurred by each party in connection with the preparation, presentation etc. of its proceedings shall be borne by each party itself.

3. Notices (Clause 23)
For the purpose of all notices, the following shall be the address of the Purchaser and Tenderer.

Purchaser: Food, Civil Supplies & Consumer Affairs Department, Bengaluru-560052,
Tenderer: (To be filled in at the time of Contract signature)

The following Special Conditions of Contract shall supplement the above mentioned conditions and General Conditions of Contract. Whenever there is a conflict, the provisions herein shall prevail over those in the General Conditions of Contract.

Bidders shall not be under a declaration of ineligibility for corrupt and fraudulent practices issued by Government of Karnataka.

1. The bidder shall ensure credit of Tender processing Fee and EMD into the respective receiving bank accounts of e-procurement on or before the last date of bid submission.
2. The bidder must supply same quality of Stationery articles as specified in the tender document.
3. The bidder must have a branch office within the limits of Bengaluru City Corporation. The details of the same must be compulsorily uploaded.
4. Food, Civil Supplies and Consumer Affairs Department shall have the right to terminate the outsourcing tender forthwith by giving notice at the address mentioned herein on failure to provide satisfactory service and/or causing any delay in delivery/ not performing well, etc. The decision of Food department regarding dis-satisfaction of services/delay/ damages caused by you, shall be final.
5. Enhancement of decrease/increase of taxes duties or prices etc., will not affect the contract rates during entire period of the contract. No difference shall be paid or claimed as a result of the above.
6. Bill payment will be done after verifying the register as well as the training calendar within 7 days of submission of the bill.
7. Food department shall make payment of bills after deduction of all applicable taxes.
8. The supplier must be responsible and well behaved.
9. EMD payments through e-Payment mode shall be made as one single transaction and payments made in part are liable for rejection.
10. The tenderer should abide by all the terms and conditions as specified in the detail tender notification attached.

11. The department shall not be bound to accept the lowest quotation and reserves the right to reject any or all the quotations without assigning any reasons thereof.

12. The bidders must upload annual Turnover Statement of not less than the last 03 years audited by Registered Chartered Accountant / Auditors while applying for the tender.

13. The bidders must upload the Income Tax remittance statement / challan / acknowledgement of last 03 years. Tender will be rejected if the above documents and details are not uploaded.

14. The bidders must upload the scanned copy of the PAN/TAN Numbers

15. The bidders must upload the scanned copy of the Firm Registration

16. The agency should not transfer and sub-let the contract to others. If the agency transfers and sub-lets the contract to others, it will then be treated as violation of the tender agreement and the contract will be terminated.

17. **Termination of contract**
   
   If the contractor fails to perform any of the obligations under this contract and if department is dissatisfied with the services, delivery and quality of work, then the department may terminate the services of the contractor with a 15 days’ notice of winding up and the contractor shall vacate the premises within 7 days thereafter. Department shall not be held liable for any cost, damage, expenses or any loss whatsoever that the contractor may suffer on being served with the winding up notice. The Contractor shall also give minimum 15 days’ notice to end the contract.

18. Successful tenderers should execute a bond of contract to the effect that he/she will follow all the above rules, regulations and conditions of the tender.

19. If any of the above conditions are violated, the organization reserves the right to cancel the contract by issuing a month’s notice to the agency and the service for the remaining period will be awarded to L2 bidder and expenditure incurred will be deducted from the performance security deposit of the pervious agency.

20. No advance will be paid and bills will be paid only if the services of the agency are satisfactory.

21. The successful tenderer should submit 5% of the total amount as performance security deposit in the form of bank guarantee within 15 days from the date of issue of work order. If the agency fails to do so then the EMD amount will be forfeited.

22. The participating bidders should not make any complaint against Non-accessibility of e-procurement portal sue to internal connectivity, technical issues and the organization is not liable.


24. Only eligible tenderers who have submitted their bids along with all the required documents, details and information will be considered for opening of financial bid.

25. More information regarding e-tendering can be obtained from [http://eproc.karnataka.gov.in/e-](http://eproc.karnataka.gov.in/e-)

26. The Commissioner, Food, Civil Supplies & Consumer Affairs Department, Bengaluru- 560052 reserves the right to accept and reject the tenders without citing any reasons.

27. The tender documents will be available online from **01.03.2018**, and the last date for the submission of the tenders is **09.03.2018**
28. The tender technical and financial documents will be opened on 12.03.2018 at 11:00 AM and 3:00 PM respectively, in the Office of the Commissioner Food, Civil Supplies & Consumer Affairs Department, Bengaluru-560052 in the presence of the bidders or their authorized representatives or even if none of the bidders are present.

29. Bidders can contact our Office on the following telephone numbers: 080-22262187.

30. For any other information / clarification the bidders can contact the Deputy Director (CS&CA) Food, Civil Supplies & Consumer Affairs Department, during office hours.

31. Agency/Vendor/Person/Firm will submit its bill in the every first week of the next month based on the actual number of Stationery articles supplied with authorized signatures of concerned officers.

32. Agency/Vendor/Person/Firm should be ready to give service any day during office hours i.e. 10:30 a.m. to 5.30 p.m. and in case required even early or late office hours and on holidays. The supplier should also keep records of the number of Stationery articles supplied and maintain necessary log book/ sheet which will be duly checked and authenticated by the concerned officer of the department

33. **PENALTY CLAUSE**

   If the agency/vendor/ firm who fails to supply the articles as per the specification or delays the supply of same. the supplier will pay a penalty of Rs 1,000/- or twice the value of the order placed, which ever is more.

   if there is a delay in supply on more than three occasions the contract shall be terminated without any notice and the security deposit forfeited.

34. **DURATION OF AGREEMENT:**

   a) The tender shall be valid for a period of 30 days starting from the forenoon of first day till last day (afternoon) of the contract.

   b) Contract may be terminated by the FCS&CA department at any time by giving one month’s notice in writing to the agency / firm without assigning any reasons thereof and the decision to do so shall be final. FCS&CA department shall not be responsible for any loss, damage etc. incurred to the contractor as a result of the termination of the contract. FCS&CA department shall be free to take due action for appointment of a new agency / firm during the period under notice or thereafter. In that event also the agency / firm shall refund the maintenance charges towards the unexpired portion (if the AMC amount is paid in advance) of the original agreement period within 15 days of the termination of the agreement failing which interest at the rate of 18% P.A shall be payable by the Agency / Firm for the period of delay for refund.
### SECTION V: SCHEDULE OF REQUIREMENTS

The following items are required to be supplied as and when the orders are placed for a period of one year from the date the order is placed.

<table>
<thead>
<tr>
<th>Sl No</th>
<th>Items</th>
<th>Specification</th>
<th>Units</th>
<th>Required Qty</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Land line telephone Head phones</td>
<td>Telephone headsets 2.5mm jack</td>
<td>Nos</td>
<td>10</td>
</tr>
<tr>
<td>2</td>
<td>Blind software</td>
<td>using with windows operating system for blind up to 3 members</td>
<td>Nos</td>
<td>2</td>
</tr>
<tr>
<td>3</td>
<td>Color Printers</td>
<td>EPSON L565 or with similar specification in enclosure-A (Page No-49-50)</td>
<td>Nos</td>
<td>2</td>
</tr>
<tr>
<td>4</td>
<td>Black and White printers</td>
<td>Epson M 205 or any similar specification in enclosure-B (Page No- 51)</td>
<td>Nos</td>
<td>2</td>
</tr>
<tr>
<td>5</td>
<td>Computer chairs</td>
<td>-</td>
<td>Nos</td>
<td>10</td>
</tr>
<tr>
<td>6</td>
<td>Executive chair</td>
<td>-</td>
<td>Nos</td>
<td>2</td>
</tr>
<tr>
<td>7</td>
<td>LED smart T.V with DTH connection</td>
<td>55 Inch LED Tv SONY BRAVIA X 7002E 20 W speaker output, 3840 X 2160 Ultra HD- 4 X Resolution of full HD, 3 X HDMI: for set top box, consoles and bluray players, 3X USB: Easily connect your digital camera camcorder or USB device or any similar specifications</td>
<td>Nos</td>
<td>2</td>
</tr>
</tbody>
</table>
| 8     | Computers | 1. Desktop computers (core i5 or above)  
**Processor:** Intel Core i5 or above  
**Mother Board:** Intel  
**RAM:** 8 GB DDR3  
**Hard disk:** 2 T.B  
**Monitor:** 19.5 Inches, TFT/LED  
**Keyboard:** Standard USB  
**Mouse:** Optical USB  
**OS:** Windows-10 pro | Nos | 10 |

2. **All in one computers**- Optiplex 3050 AIO CTO 3050 19.5``, HDPlus Touch with Camera, Integrated Graphics, , Intel Core i5-6500T or above, (QC/6MB/4T/2.5GHz/35W); supports windows7/8.1/10/Linux, | Nos | 3 |
<table>
<thead>
<tr>
<th>No.</th>
<th>Item Description</th>
<th>Details</th>
<th>Nos</th>
</tr>
</thead>
<tbody>
<tr>
<td>8</td>
<td>Computer</td>
<td>8GB DDR4, 1 TB HDD, 8xDVD+/–RW 9.5mm optical Disk Drive, Intel Integrated Graphics, wireless feature, Mouse, keyboard, windows 10 pro (64 bit) English, Audio, Microsoft office, Home and Business 2016 DFO, Antivirus. ***Dell OptiPlex 3050 or any model with similar specifications.</td>
<td></td>
</tr>
<tr>
<td>9</td>
<td>Portable projector</td>
<td>Portable projector with screen Epson EB-XO5/Liberty 6x4 Manual Retractable Projector Screen.</td>
<td>Nos 1</td>
</tr>
<tr>
<td>10</td>
<td>Ceiling Fan</td>
<td>3 blade ceiling fan</td>
<td>Nos 2</td>
</tr>
<tr>
<td>11</td>
<td>Standing /pedestal fan</td>
<td>60W, 1280 RPM</td>
<td>Nos 1</td>
</tr>
<tr>
<td>12</td>
<td>UPS for computers</td>
<td>3 KVA</td>
<td>Nos 1</td>
</tr>
<tr>
<td>13</td>
<td>Xerox Machine</td>
<td>HP laser jet pro MFP M226dw or any similar specification</td>
<td>Nos 1</td>
</tr>
</tbody>
</table>

***Brand and model numbers are provided to refer to specifications, products with similar specifications will be considered.***
SECTION VII: QUALIFICATION CRITERIA

1. The supplier should have at least three years experience in last five years in supplying stationery or Computers to various reputed State/Central Government/Large scale private organizations – 2 order copies to be attached.

2. **Annual Turnover of Rs 50,00,000/- for one year in the preceding 3 years** in which the tenderer should have supplied the articles put to tender

3. EMD for Rs. 30000/- in the form of Bank Guarantee as explained in para 13 of ITT.

4. Should have registered with Statutory authorities in Karnataka as indicated below and scanned copy of necessary proof such as:
   - Service Tax Registration Certificate/No
   - PAN No. of the Firm/Contractor
   - Annual Turnover should not be less **Rs 50,00,000/-** of the one year, during the last three financial years.

5. (Please upload copies of ITR/authorized Balance Sheet & Profit & Loss A/c. and turnover details certified by chartered accountant or turn over details of any 01 year during the last 03 years certified by Charted Accountants)

   (Scanned copies to be uploaded)
### SECTION-VII - ANNEXURE-I

(QUALIFICATION INFORMATION FOR TECHNICAL BID)

[To be filled and uploaded by the Tenderer for the e-portal]

**Details of Firm / Agency / Company**

<p>| | | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td><strong>Name of the Firm / Agency / Company</strong></td>
<td></td>
</tr>
<tr>
<td>2.</td>
<td><strong>EMD Rs. 30000/-</strong></td>
<td></td>
</tr>
<tr>
<td>3.</td>
<td><strong>Status</strong></td>
<td>Private / PSU / Proprietor / Others</td>
</tr>
<tr>
<td>4.</td>
<td><strong>Complete Postal Office Address</strong></td>
<td></td>
</tr>
<tr>
<td>5.</td>
<td><strong>Telephone No.</strong></td>
<td></td>
</tr>
<tr>
<td>6.</td>
<td><strong>Fax Number</strong></td>
<td></td>
</tr>
<tr>
<td>7.</td>
<td><strong>Valid email of the Firm</strong></td>
<td></td>
</tr>
<tr>
<td>8.</td>
<td><strong>Name of the Contact Person</strong></td>
<td></td>
</tr>
<tr>
<td>9.</td>
<td><strong>Contact Person:</strong></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>Telephone Number</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Mobile Number</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Email-ID</td>
</tr>
<tr>
<td>10.</td>
<td><strong>Registration Details of Firm / Establishment / Company/ Individual / Small Scale Industry</strong></td>
<td></td>
</tr>
<tr>
<td>11.</td>
<td><strong>Permanent Account Number</strong></td>
<td></td>
</tr>
<tr>
<td>12.</td>
<td><strong>Valid license issued by Mysore /Bangalore City Corporation</strong></td>
<td></td>
</tr>
<tr>
<td>13.</td>
<td><strong>Audited Balance Sheets and Income Tax Returns of three financial years in the past five years (03 financial years)</strong></td>
<td></td>
</tr>
<tr>
<td>14.</td>
<td><strong>Satisfactory supply Certificate of the articles put to tender in the one year out of last three years (as per Section XII where Proforma A is uploaded for each order executed separately)</strong></td>
<td></td>
</tr>
<tr>
<td>15.</td>
<td><strong>Annual Turnover Statement for last 3 years out of which the tenderer should have executed similar nature of work / service the value of which shall not be less than 50% of the total amount put to tender, in any of the 3 years duly audited by Registered Chartered Accountant / Auditors information as per Section VII (5)</strong></td>
<td></td>
</tr>
<tr>
<td>16.</td>
<td><strong>Address of office in Mysore/Bangalore City Corporation Limits.</strong></td>
<td></td>
</tr>
</tbody>
</table>

**All above documents are uploaded in the above sequence in Technical Bid.**

Signature of the tenderer

---

Page 37 of 52
Letter of Acceptance
(letter head paper of the Employer)

[Date]

To:
[Name and address of the Contractor]

Dear Sirs,

This is to notify you that your Tender dated ______________ Supply of Computer Accessories, furniture & stationary items for State Consumer Helpline run by the Food, Civil Supplies & Consumer Affairs Department, Bengaluru-560052

for the Contract Price of Rupee ______________ (____________) [amount in words and figures], as corrected and modified in accordance with the Instructions to Tenderers is hereby accepted by our Agency.

You are hereby requested to furnish deposit Security Deposit as per clause 23 for unbalanced tenders. Security Deposit paid should be for an amount of Rs. 70,000/- within 20 days of the receipt of this letter of acceptance and sign the contract, failing which action as stated in clause 29 of ITT will be taken.

Yours faithfully,

Commissioner
Food, Civil Supplies and Consumer Affairs Department
Bengaluru
DECLARATION BY THE TENDERER:

1. I have read and understood the Tender Terms and conditions relevant to Tender Notification No: FCS/CA/11/2017-18 Date: 01.03.2018 and I have submitted the technical bid in accordance with the Terms and conditions of the above referred notification and in accordance with the terms of the tender document.

2. The information furnished in the Technical Bid are true and factual and I clearly understand that our tenders are liable for rejection, if any information furnished is found to be not true and not factual at any point of time.

3. The commercial bid is separately submitted against this tender.

Place: Seal & Signature of the Tenderer
Date:
SECTION XI

PERFORMANCE SECURITY BANK GUARANTEE FORM

To:

The Commissioner
Food, Civil Supplies and
Consumer Affairs Department
Bengaluru

WHEREAS .......................................................... (Name of Supplier) hereinafter called "the Supplier" has undertaken, in pursuance of Contract No.......................................................... dated,.............................20... for Supply of Computer Accessories, furniture & stationary items for State Consumer Helpline run by the Food, Civil Supplies & Consumer Affairs Department, Bengaluru-560052 hereinafter called "the Contract".

AND WHEREAS it has been stipulated by you in the said Contract that the Supplier shall furnish you with a Bank Guarantee by a recognized bank for the sum specified therein as security for compliance with the Supplier's performance obligations in accordance with the Contract.

AND WHEREAS we have agreed to give the Supplier a Guarantee:

THEREFORE WE hereby affirm that we are Guarantors and responsible to you, on behalf of the Supplier, up to a total of.......................................................... (Amount of the Guarantee in Words and Figures) and we undertake to pay you, upon your first written demand declaring the Supplier to be in default under the Contract and without cavil or argument, any sum or sums within the limit of..............................(Amount of Guarantee) as aforesaid, without your needing to prove or to show grounds or reasons for your demand or the sum specified therein.

This guarantee is valid until the........day of...............20 ..... 

Signature and Seal of Guarantors
..........................................................

Date ........................................20 .... 

Address: ........................................
..........................................................
SECTION XII

(please see 11.2 (b) of the Instructions to Tenders)

Proforma for Performance Statement for the last three years

(After fill, to be uploaded in the e-portal by the Tenderer along with other tender Documents for Technical Bid)

Date: __________

Date of Opening………………………

Time

Name & address of the service provider…………………………………

<table>
<thead>
<tr>
<th>Order placed by (Name &amp; Address of the person to whom the service was provided)</th>
<th>Order No.&amp; date</th>
<th>Year (Order executed from year 2009-10 to 2013 -14 only)</th>
<th>Description &amp; Quality of Service supplied</th>
<th>Value of Order (Annual)</th>
<th>Is the service satisfactory? Attach a certificate from the officer in-charge in the office in which service has been provided</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
<td>6</td>
</tr>
</tbody>
</table>

**Note:**1. Separate sheet to be enclosed for each order executed, in proforma A given below, which has to be given under seal and signature of the competent authority of the service user. All such **Proforma A Certificates shall be uploaded.**

Signature & Seal of Tenderer
Proforma A

This is to certify that ------------ service providers has satisfactorily provided Computer Accessories service to this organization during the year ------------ against Order No:------------- dated ----------- for an amount of Rs.------------- .

Signature
Seal and signature of competent authority
SECTION X: CONTRACT FORM

This agreement, entered into this ______________day of _______ 20_______, between The Commissioner Food, Civil Supplies & Consumer Affairs Department, Bengaluru-560052 of the one part and M/s. _____________________________[name and address of contractor] (hereinafter called “the Contractor”) of the other part.

Whereas the ATI is desirous that the Contractor execute for Supply of Computer Accessories, furniture & stationary items for State Consumer Helpline run by the Food, Civil Supplies & Consumer Affairs Department, Bengaluru-560052 and The Commissioner has accepted the Tender by the Contractor for the execution and completion of such Works and the remedying of any defects therein at a contract price of Rupees_______________ (In words_______________________)

The Contractor having accepted the order was required to execute agreement and to furnish Security Deposit 10% of the total order value in the form of Demand Draft on any nationalized bank for the due fulfillment of the agreement.

NOW THIS AGREEMENT WITNESSETH and it is hereby agreed and declared as follows, that is to say, in consideration of the payments to be made to the Contractor by the FCS&CA department as herein after mentioned, the Contractor hereby covenants with the FCS&CA department that the Contractor shall and will duly supply the goods of the quality and description specified and shall do and perform all other works and things in the agreement subject to the terms and conditions and stipulations mentioned in the agreement that is to say Schedule of Service requirements; General Conditions of Contract, Special Conditions of Contract and Technical Specification annexed to this agreement and deemed to form and be read and construed as part of the agreement.

In witness whereof the parties ………………………………………… and FCS&CA Department, Bengaluru to this agreement have signed this indenture in the presence of the following witnesses.

for Contractor

(Signature with Name, Designation and Office seal)

for Department of Food,
Civil Supplies and Consumer Affairs

Director General

Witness:

1)

1)

2)

2)
## E-Procurement Publication

<table>
<thead>
<tr>
<th>Sl. No</th>
<th>Details of the Tender</th>
<th>Approx Cost of the Tender (in Rupees)</th>
<th>EMD Amount (in Rupees)</th>
<th>Cost of the Tender Form (Non-Refundable)</th>
<th>Duration of the Tender</th>
<th>Eligible Firms/companies</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>Computer Accessories</td>
<td>Rs. 14,00,000</td>
<td>Rs. 35,000/-</td>
<td>As specified in the e-procurement portal</td>
<td>30 days</td>
<td>Firms registered through the e-procurement portal only</td>
</tr>
</tbody>
</table>
SHORT TERM TENDER

FOR

Supply of Computer Accessories, furniture & stationary items for State Consumer Helpline run by the Food, Civil Supplies & Consumer Affairs Department, Bengaluru-560052

FINANCIAL BID SECTION

(Through e-procurement Portal Only)
https://www.eproc.karnataka.gov.in
## PRICE SCHEDULE

<table>
<thead>
<tr>
<th></th>
<th>Items</th>
<th>Specification</th>
<th>Rate per Units</th>
<th>Unit price including Taxes</th>
<th>Required Qty</th>
<th>Total price including Taxes</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Land line telephone Head phones</td>
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<td>1</td>
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<td>2</td>
<td>Blind software</td>
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<td>1</td>
<td></td>
<td>2</td>
<td></td>
</tr>
<tr>
<td>3</td>
<td>Colour Printers</td>
<td>EPSON L565 or with similar specification in enclosure-A (Page No-49-50)</td>
<td>1</td>
<td></td>
<td>2</td>
<td></td>
</tr>
<tr>
<td>4</td>
<td>Black and White printers</td>
<td>Epson M 205 or any similar specification in enclosure-B (Page No-51)</td>
<td>1</td>
<td></td>
<td>2</td>
<td></td>
</tr>
<tr>
<td>5</td>
<td>Computer chairs</td>
<td></td>
<td>1</td>
<td></td>
<td>10</td>
<td></td>
</tr>
<tr>
<td>6</td>
<td>Executive chair</td>
<td></td>
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<td></td>
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<tr>
<td>7</td>
<td>LED smart T.V with DTH connection</td>
<td>55 Inch LED Tv SONY BRAVIA X 7002E 20 W speaker output, 3840 X 2160 Ultra HD- 4 X Resolution of full HD, 3 X HDMI: for set top box, consoles and bluray players, 3X USB: Easily connect your digital camera camcorder or USB device or any similar specifications</td>
<td>1</td>
<td></td>
<td>2</td>
<td></td>
</tr>
<tr>
<td>8</td>
<td>Computers</td>
<td>1. Desktop computers (core i5 or above)</td>
<td>1</td>
<td></td>
<td>10</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Processors:</td>
<td>Intel Core i5 or above</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Mother Board:</td>
<td>Intel</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>RAM:</td>
<td>8 GB DDR3</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Hard disk:</td>
<td>2 T.B</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Monitor:</td>
<td>19.5 Inches, TFT/LED</td>
<td></td>
<td></td>
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<td></td>
</tr>
<tr>
<td></td>
<td>Keyboard:</td>
<td>Standard USB</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Mouse:</td>
<td>Optical USB</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>OS:</td>
<td>Windows-10 pro</td>
<td></td>
<td></td>
<td></td>
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</tr>
<tr>
<td></td>
<td>2. All in one computers- Optiplex 3050 AIO CTO 3050 19.5``, HDPlus Touch with Camera, Integrated Graphics, , Intel Core i5-6500T or above, (QC/6MB/4T/2.5GHz/35W); supports windows7/8.1/10/Linux,</td>
<td>1</td>
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<td>3</td>
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<tr>
<td>8GB DDR4, 1 TB HDD, 8xDVD+/-RW 9.5mm optical Disk Drive, Intel Integrated Graphics, wireless feature, Mouse, keyboard, windows 10 pro (64 bit) English, Audio, Microsoft office Home and Business 2016 DFO, Antivirus.</td>
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<tr>
<td>***Dell OptiPlex 3050 or any model with similar specifications.</td>
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<tr>
<td>9</td>
<td>Portable projector</td>
<td>Portable projector with screen Epson EB-X05/Liberty 6x4 Manual Retractable Projector Screen.</td>
<td>1</td>
<td>1</td>
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<tr>
<td>10</td>
<td>Ceiling Fan</td>
<td>3 blade ceiling fan</td>
<td>1</td>
<td>2</td>
<td></td>
<td></td>
</tr>
<tr>
<td>11</td>
<td>Standing /pedestal fan</td>
<td>60W, 1280 RPM</td>
<td>1</td>
<td>1</td>
<td></td>
<td></td>
</tr>
<tr>
<td>12</td>
<td>UPS for computers</td>
<td>3 KVA</td>
<td>1</td>
<td>1</td>
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</tr>
<tr>
<td>13</td>
<td>Xerox Machine</td>
<td>HP laser jet pro MFP M226dw or any similar specification</td>
<td>1</td>
<td>1</td>
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</tr>
</tbody>
</table>

***Brand and model numbers are provided to refer specifications, products with similar specifications will be considered.
Note: Unit Price shall include all taxes.

The total amount offered in the tender is RS______________________________

(Rs______________________________ both in figures and words.

Place
Date
Signature & Seal of Tenderer
EPSON L565 SPECIFICATIONS

TECHNOLOGY
Printing Method - On-demand inkjet (Piezo electric)
Nozzle Configuration - 180 Nozzles Black, 59 Nozzles per color
Minimum Droplet Size - 3 Pl, with Variable-Sized Droplet Technology
Ink Technology - Dye ink
Printing Resolution – 5,760X1,440 DPI
Category – Consumer
All-in-One Functions – Print, Scan, Copy, Fax

PRINT
printing Speed ISO/IEC 24734 – 9.2 Pages/min Monochrome, 4.5 pages/min color
Printing Speed – 33 pages/min Monochrome (plain paper 75 g/m2), 15
pages/min color (plain paper 75 g/m2), 69 Seconds per 10X15
cm photo (Epson Premium Glossy photo paper)
Color - Black, Cyan, Yellow, Magenta

SCAN
Single-sided scan speed (A4 black) – 300 DPI 2.4 mse/line
Single-sided scan speed (A4 color) – 300 DPI 9.5 mse/line
Scanning Resolution – 1,200 DPI X 2,400 DPI (Horizontal X Vertical)
Output - BMP, JPEG, TIFF, PDF
Scanner type - Contact image sensor (CIS)

FAX
Type of fax - Walk-up black and white and color fax capability
Error correction mode - CCITU/ITU Group3 fax with Error Correction Mode
Fax speed dials (max) – 60 names and numbers
Page memory – Up to 100 pages (ITU – T No.1 chart)
Fax Functions – PC Fax, Delay Send, Broadcast Fax

PAPER / MEDIA HANDLING
Number of paper trays – 1
Paper Formats – A4, A5, A6, B5, C6 (Envelope), DL (Envelope) No.10
(Envelope), Letter, 10X15 cm, 13X18 cm, 16:9, User defined, Legal

DUPLEX - Manual
Automatic Document Feeder – 30 pages
Output Tray Capacity – 30 Sheets
Paper Tray Capacity – 100 Sheets Standard, 100 Sheets Maximum, 20 photo sheets
Compatible Paper Weight – 64 g/m2-250 g/m2

GENERAL
Energy Use – 11 watt (Standalone copying, ISO/IEC 24712 pattern), 1.6 Watt
(sleep mode), 4 Watt (ready), 0.3 Watt (power off), ENERGY STAR qualified

Page 49 of 52
Supply Voltage - AC 110 V- 240 V, 50 Hz-60 Hz
Product dimensions – 484 X 377 X 226 mm (Width X Depth X Height)
Product weight - 6.2 kg
Noise Level - 5.1 B(A) with Epson Premium Glossy Photo Paper/ Photo RPM mode – 38 dB(A) with Epson Premium Glossy Photo Paper/ Photo RPM mode

Compatible Operating Systems - Mac OS 10.7.x, Mac OS 10.8 x, Mac OS 10.9.x, Mac OS x 10.6.8 or later, windows 7, windows 7 x64, windows 8, windows 8 (32/64 bit), windows 8.1, windows 8.1 X 64 Edition, windows Vista, windows Vista X64, windowsX p, windows XP X64, XP professional X64 Edition

Included Software - Epson Easy photo print, Epson Event Manager, Epson Scan, Epson Net print, EpsonNet setup

Interface - WiFi, USB, Ethernet
WLAN Security - WEP 64 Bit, WEP 128 Bit, WPA PSK (TKIP), WPA PSK (AES)
Mobile and Cloud printing services – Epson Connect (iprint, Email print), Apple Air print, Google cloud print
Power Supply - 220V
What’s in the box - 4X70ml individual ink bottles (Bk, C,Y,M) plus 2 extra black ink bottles, Main unit, Power cable, Software (CD), Warranty document

OTHER FEATURES
LCD Screen - Type: Monochrome, 2-line text
EPSON M205

Printing
Print Method : On-demand ink jet (piezoelectric)
Nozzle Configuration : 360 nozzles Black
Print Director : Bi-directional printing, Uni-directional printing
Maximum Resolution : 1440 dpi x 720 dpi (with Variable Xizd Droplet Technology)
Minimum ink Droplet Volume : 3pl
Print speed Max Black Draft Text Memo(A4) : Approx, 34 ppm Draft
ISO Default – ISO 24724 Black : Approx, 15 ipm
Double-sided Printing : Yes (manual)
Collate (Yes/No) : Yes

Copying
Copy speed
Max Black Draft Text- Memo(A4) : Approx, 34 ppm (Draft)
Reduction/Enlargement : 25-400%, Auto fit function
Copy mode : Standard copy mode
Maximum Copies from standalone : 99

Scanning
Scanner type : Flatbed colour image scanner
Sensor type : CLS
Optical Resolution : 1200 dpi X 2400 dpi
Compatibility : TWAIN, WIA, CIA
Maximum scan area : 216 X 297 mm (8.5 X 11.7)
Colour : 48- bit internal, 24- bit external
Grayscale : 16 bit internal, 8- bit external
Black & White : 16 bit internal, 1- bit external

Scan speed
Monochrome 300 dpi : 2.2 msec/line
Colour 300 dpi : 7.0 msec/line
Monochrome 600 dpi : 2.4 msec/line
Colour 600 dpi : 12.7 msec/line
Monochrome 1200 dpi : 8.5 msec/line
Colour 1200 dpi : 25.4 msec/line

ADF
Support paper type : Only support plain paper
Support paper thickness : 64-95 g/m2
Capacity/maximum number of original : 30 pages(Xerox-P 64g/m2) or 3mm(letter,A4/10 sheets(Legal))

Printer Interace
USB : M205
Ethernet (100 BASE-TX/10 BASE-T) : M205
Wireless : Yes
Mobile printing : Epson printing